

Amendments to the Specification:

Please replace paragraph [0016] with the following amended paragraph:

[0016] Still other solutions in the field of CTI currently available on the market make it necessary for all the Client PCs connected to the LAN to use a single, specific operating system (generally Microsoft) that does not offer the same CTI functions to all the Devices (PCs, PDAs, etc.) ~~ete~~) connected to the same LAN, but incorporating an Operating System other than the popular Microsoft Windows, such as, OS, Apple, Linux, etc.

Please replace paragraph [0048] with the following amended paragraph:

[0048] FIG. 4 represents a block diagram of two apparatus according to the invention connected to two LANs, both connected to the Internet as well as to other public and private communications networks; and

Please replace paragraph [0073] with the following amended paragraph:

[0073] The aforesaid toolbar graphic (30) is shown in the upper part of FIG. 2, just as it appears on the visual display panels of the Communications Devices and/or Terminals connected to the LAN (1), remote networks (13) or directly to the ~~tot the~~ INTERNET (12).

Please replace paragraph [0082] with the following amended paragraph:

[0082] the fourth icon from the left, featuring ~~feature~~ an arrow with vertical lines, is used to transfer the call subject to acceptance of the inbound call by another number on the network;

Please replace paragraph [0084] with the following amended paragraph:

[0084] the sixth icon from the left, featuring ~~feature~~ the letter "S" and an arrow, is used to transfer the call to the telephone or video answering machine;

Please replace paragraph [0086] with the following amended paragraph:

[0086] the eighth icon from the left, featuring the symbol of a recorder, is used to enable the recording of a telephone or video call or multimedia communication between two or more users;

Please replace paragraph [0087] with the following amended paragraph:

[0087] the second to last icon from the right, is used to allow the user to search even remote web-based Databases for information, on the basis of the user's specific requirements; and

Please replace paragraph [0129] with the following amended paragraph:

[0129] The PCC section uses the ISDN, GSM, UMTS, etc. ~~UMTS—etc.~~ transmission protocols to ascertain the type of telephonic signal (ISDN, GSM, UMTS, etc.) ~~UMTS—etc.~~ received and then generates a signal informing the party called (53) of the arrival of the further PSTN call through the selected alternative communications network, such as PSTN (49) or GSM, UMTS (50) or a satellite network. Furthermore, the PCC section also notifies the CK section that activates the WEB SERVICES section (14) that causes the Toolbar (37) that appears on the visual display panels of the devices (41, 54) to indicate the STATUS of the caller's (40) and the called party's (53) telephone terminals, such as, for instance, in this

case, phone ringing, line busy, call connected, etc.

Please replace paragraph [0132] with the following amended paragraph:

[0132] This is illustrated in the flow chart of FIG. 6 that is analogous to that one of FIG. 5 for the management of simultaneous multiple communications over communications networks other than that used for the initial communication. ~~communication~~

Please replace paragraph [0214] with the following amended paragraph:

[0214] 40)--IP Phone-- Communications Terminal ~~36)--IP Phone--Communications Terminal~~

Please replace paragraph [0215] with the following amended paragraph:

[0215] 41)--Personal Computer ~~37)--Personal Computer~~ or Client processor--Device

Please delete paragraph [0216]:

[0216] ~~41)--Personal computer od elaboratore Client--Device~~

Please replace paragraph [0230] with the following amended paragraph:

[0230] 55)--Apparatus for all types of communications management, identical to that described in FIG. 1 (27), made up of a Central Electronic Processor or Network Server and

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the related purpose-specific computer programmes as well as connection systems and direct interfacing with the fixed PSTN, ISDN, etc. (49) and mobile (such as GSM, UMTS, etc. (50)) ~~50)~~ telecommunications networks, satellite networks, the LAN (61) and the Internet (51) ~~(51~~